

Important Announcement

NEW FARE STRUCTURE – Commencing 2024

Dear Parent / Carer,

Brisbane Bus Lines has provided safe, reliable, and affordable school bus travel to tens of thousands of students for over 40 years.

Across our school bus network, we have kept fare increases at bay for over 15 years.

To maintain our levels of service two important factors have required us to review our fare structure:

- 1) Increased operating costs.
- 2) The upcoming rollout of the TransportMe Smartcard Cashless Fare Payment system requires a simplified fare structure.

Therefore, we have developed a new fare structure that is:

- Aligned to the published QLD Government – Department of Transport and Main Roads fare schedule for bus operators.
- Consistent, fair, and easy to understand.
- Compatible with the TransportMe Smartcard cashless fare payment system.

Under our new fare structure each student will be aligned to a fare zone based on the following information:

- Residential Address
- If they are registered for the QLD School Transport Assistance Scheme (**STAS**)
- School Level (Primary or Secondary)
- Attended School

Under the new fare structure, most students will see NO change to their current fare. However, a small number of students will see an increase in their current fare to school and some students will pay less!

We have endeavoured to keep any fare increases for students to a minimum. We believe that parents of students receiving a small fare increase will find that the advantages of the new fare payment system will offset any concerns or inconvenience.

The main advantage of this new fare structure is it will allow us to rapidly move forward with our rollout of TransportMe and cashless fare payments, to the benefit of all.

How does our new Fare Structure work?

More information on our new structure will be forthcoming in Term 4 2023, when we confirm your child's fare for 2024.

When will the new fare structure come into effect?

Our new fare structure will be effective from Term 1 2024. At the end of Term 4 2023 all new and currently registered students will be aligned to the new structure.

When will parents be notified of their child's new fare for 2024?

This will occur during Term 4 2023.

For more information on QLD School Transport Assistance Scheme (**STAS**) please visit:
<https://www.qld.gov.au/transport/public/school/school-transport-assistance/school-transport-assistance-schemes>

Please look out for more information on the new fare structure and our plans for Cashless Fare Payments over the coming weeks.

Questions or feedback?

If you have any questions or feedback concerning this announcement, please email us at schools@brisbanebuslines.com.au

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