

## Bus Pass Grace Period - 2024~

At the start of each school year, School Services receives hundreds of bus pass applications. We cannot process all these applications before the start of school, which means there will always be a number of students who wish to travel while waiting for their TransportMe bus pass to arrive.

For this purpose we operate a Grace Period, allowing students who are waiting on their pass to still travel on the bus.

Students to be at the bus stop at least 5 minutes prior to the published time.

Students to be visible and hail the bus as it approaches.

On boarding, explains to the driver they are waiting on their bus pass.

The driver will attempt to find their name in the TransportMe system.

If unsuccessful, the driver will ask for their details, including:

- Student's name.
- School & Year attended.
- Parent contact number or email address.

This is required so we can pre-register your child in the system while full registration is being processed.

## \*\*\* Students are never refused travel for not having a bus pass \*\*\*

We hope this puts some parent's minds at ease, and if you are looking for timetable and route information, please visit our School Services section.

School Services
Brisbane Bus Lines