



Newsletter - November 2019

- High School Bus Travel in 2020
- Will my child receive a new bus pass next year?
- Bus Travel Assistance
- Electronic bus pass system
- Online route maps and timetables

Students Transitioning from Year 6 to Year 7 in 2020



January 2020 will be an exciting time for your Year 6 child as they continue their education at their new Secondary school.

If your current Year 6 child intends on using our services for transport to or from school during 2020, please complete a Bus Travel Assistance (BTA) application form and send it to Brisbane Bus Lines before the end of Term 4 2019. Please read and retain the detachable page for future reference.

There is a link to the online version of the form in the BTA section of this newsletter.

Queensland Transport requires that a Bus Travel Assistance application be submitted for children moving from Primary to Secondary School and starting year 7, even if they are at the same school campus, e.g. Genesis College.

Will My Child Get A New Bus Pass Next Year?

In previous years, we have issued every student with a new bus pass. Next year will be different.



White TransportMe passes will NOT be replaced. Children who are currently issued with one of our white TransportMe bus passes will continue to use that pass for travel to their next school, subject to satisfying QLD Transport's eligibility requirements.

Please keep them in a safe place for use next year.



Gold bus passes will NOT be replaced. Please keep them in a safe place for use next year.



Orange bus passes WILL be replaced. Look out for a new pass in the post before the start of term in 2020



Pink bus passes WILL be replaced. Look out for a new pass in the post before the start of term in 2020



Yellow bus passes WILL be replaced. Look out for a new pass in the post before the start of term in 2020

Bus Travel Assistance (BTA)

When do I need to complete a BTA?

- If your child is changing schools
- If you are changing your registered residential address
- If you need to add or remove children from your registration
- If you wish to change the frequency of travel

Please ensure you complete all sections – if you have a question, please contact us.

[Online BTA Application](#)

Send all completed BTA forms to Brisbane Bus Lines via:

Email to schools@brisbanebuslines.com.au

Post – Brisbane Bus Lines
PO Box 141
Alderley QLD 4051

By Hand – To one of our drivers

In Person – by visiting our head office at
26 Pickering Street, Enoggera 4051

BTA Processing Times

Current year applications

Between February and October – 2 weeks

Between November and December – 1-2 weeks

Future year applications

Between November and January – applications are processed over the summer school holidays.

New bus passes (if required) are posted out to arrive in the week ending 18th January.

If you have not received a reply from us by Wednesday 23rd January, 2020, or have any questions please contact Brisbane Bus Lines on 07 3354 3633.

TransportMe Electronic Ticketing – Progress Update

Since the start of 2019 we have been working as hard as we can to implement electronic ticketing for all our travelling students.

Our first release was to students who travel 100% of the week and without any additional fares.

Our next release will involve issuing TransportMe bus passes to students who need to pay an additional fare (currently paid using cash or 10-trip tickets). These students will need to load funds onto their bus pass which will then be deducted electronically whenever they use our services.

This will be a critical phase in our project and we will be performing exhaustive tests over the next

few months, in readiness for release later next year.

Track Our Buses Using TransportMe!

Even if your children don't have one of the TransportMe white bus passes yet, you can still use the app to track any of our buses in real-time.

Simply download the TransportMe app from Apple or Google stores to your mobile device.

Choose "Track Your Bus"

Under Operator, select "Brisbane Bus Lines"

Select one or more School Bus runs, and then click "Track the buses"

NOTE: If you can't see the bus route you want to track, please remember that it is a live service so the bus may not be on the road at that time.

Please LIKE us on our facebook page in order to receive service updates.

[Google Play Version](#)

[Apple Store Version](#)

Accessing Our School Bus Network & Timetable Information ONLINE

Brisbane Bus Lines is currently working to provide school bus route and timetable information via our website.

www.brisbanebuslines.com.au
07 3354 3633



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